

MOBILE CRISIS MANAGEMENT Service Definition Training Pre & Post Test

Name: _____
Date: _____
Location: _____
Trainer: _____

1. Which of the following best describes essential elements of Mobile Crisis response?
 - a. Evaluation, prevention, long-term therapy
 - b. Screening, triage, and referral
 - c. Telephonic response, triage, access to services during regular operating hours
 - d. Evaluation, 24-7/365 access and response, crisis prevention
2. The QP on the mobile crisis team must be either a:
 - a. Nurse, M.D., or Clinical Social Worker
 - b. M.D., P.A., or Psychologist
 - c. Clinical Social Worker, Nurse, Psychologist
 - d. School counselor, Clinical Social Worker, M.D., Nurse
3. Mobile Crisis Management Teams must provide at least _____% of their units on a face-to-face basis with recipients:
 - a. 90
 - b. 80
 - c. 70
 - d. 60
4. For new consumers, emergent crisis services must be:
 - a. Initiated within 2 hours, face-to-face within 1 hour
 - b. Initiated within 1 hour, face-to-face within 2 hours
 - c. Initiated within 3 hour, face-to-face within 2 hours
 - d. None of the above
5. The maximum length of service for Mobile Crisis Management is _____ hours per episode.
 - a. 24
 - b. 20
 - c. 12
 - d. 8

6. In Mobile Crisis Management, there is no prior authorization for the first ____ units of crisis services per episode.
- 16
 - 24
 - 32
 - 40
7. Mobile Crisis Management services can best be described as:
- Indirect
 - Second-level
 - Step-down from inpatient services
 - All of the above
8. Mobile Crisis Management teams must include which of the following as a team member:
- Certified Substance Abuse Counselor
 - Certified Clinical Supervisor
 - Licensed Clinical Addictions Specialist
 - Any of the above
 - B or C
9. According to the service definition, staff providing Mobile Crisis Management must demonstrate competencies in crisis prevention and response. At the minimum, these staff must have:
- A minimum of one (1) year's experience providing crisis management services and 20 hours of training in crisis intervention strategies within the first 90 days of employment
 - A minimum of two (2) year's of experience providing crisis management services
 - A minimum of two (2) year's experience providing crisis management services and 20 hours of training in crisis intervention strategies within the first 90 days of employment
 - 20 hours of training in crisis intervention strategies within the first 90 days of employment
10. A person is eligible for mobile crisis services when he/she:
- Is experiencing an acute crisis coupled with insufficient resources or skills to cope with the crisis
 - Evidences impaired judgment, impulse control, or cognitive/perceptual difficulties
 - Is Intoxicated or withdrawing from substances and in need of substance abuse treatment services
 - A & C
 - All of the above